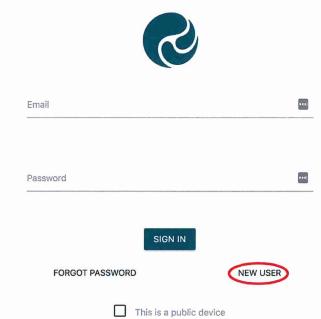
# Hero App Setup - Parents

1. Download the **Hero by LINC-ED** app from the App Store or Google Play. <u>Note</u>: use the keywords Hero LINC-ED when searching for the app.





2. Click **NEW USER** 



3. Enter the email address you provided the school when enrolling your child and click **REQUEST PASSWORD LINK** 



#### Welcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.

4	REQUEST PASSWORD LINK

myheroparent@gmail.com

BACK

If your email address is not accepted, please contact the school office.

4. You will receive a message confirming a password email has been sent.



#### Nelcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.

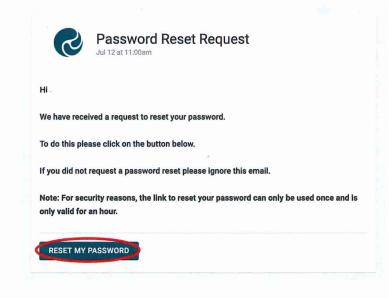


BACK

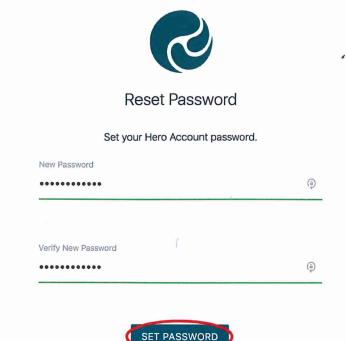
5. Open your email inbox and click on the Hero Password Reset email

If you do not receive a Hero Password Reset email, check your spam folder.

6. Click **RESET MY PASSWORD** 



7. Enter a secure password (8 or more characters), verify this password then click **SET PASSWORD** 



BACK

8. You will receive a confirmation message. Click **SIGN IN** 



 Enter your email address and your newly set password. If you are using a public device or do not want your password auto-saved, tick **This is a public device**

### 10. Click **SIGN IN**



# **ONCE YOU HAVE SIGNED IN:**

# **Community Notices**

The first item you will see is Community notices.

You will only see Notices that are relevant to your child/ren. i.e. Class, Team, Year, Group or Sporting Activity.

## Menu

The Menu will allow you to access Student Profiles and Finance/Family statements.

# **Notifications**

Take the time to look at your phone/device settings to see what app notifications you have available to you. i.e. App icon badges, Banner notifications & Lock Screen notifications.

#### **NEED HELP?**

Please contact the office or your child's teacher for assistance.